CITIZEN ACTION KIT



## 1. Understand the Issue:

Corruption in flood control projects wastes public funds and endangers our life, livelihood and lifestle. It's crucial to understand how, where, and why it occurs to take action

#### What to Do:

- Stay Informed: Follow updates from credible sources like Rappler, Inquirer, Philippine Center for Investigative Journalism (PCIJ), Philstar, and Manila Bulletin.
- Review COA Reports: Read reports from the Commission on Audit (COA).
- Demand Accountability: Ask COA, DPWH, and other relevant agencies for details: "Where did the money go?" and "Was the project finished properly?"
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    DPWH Director for Information Management Service cawaling.rhalf@dpwh.gov.ph
  - Luz M. Dela Rosa
    DPWH- Director for Internal Audit Service delarosa.luz@dpwh.gov.ph
  - COA DIRECTORY: https://www.coa.gov.ph/contact-us/directory/



## 2. Report Anomalies:

Notice something suspicious in your area? You can report it safely, even anonymously.

### Where to Report:

- Ombudsman: ombudsman.gov.ph
- COA Citizen's Desk: citizensdesk@coa.gov.ph
- DPWH Feedback: dpwh.gov.ph/dpwh/feedback
- Presidential Anti-Corruption Commission (PACC)
  - 09066927324

TIP: Document with photos, videos, or even before-and-after images.



# 3. Use Your Voice:

Social media is a powerful tool, use it to demand transparency and educate others.



- Share verified news articles and infographics
- Use hashtags like #StopKorap, #EndCorruption, #FloodControlWatch, #TunayNaSerbisyo
- Tag agencies, journalists, and watchdogs.

Reminder: Focus on facts and avoid defamatory language to stay within legal boundaries.



## 4. Build Local Power:

Community actions are more powerful than lone voices.

#### What You Can Do:

- Participate in the barangay quarterly assembly and Katipunan ng Kabataan (KK) Assembly.
- Start or join a local watchdog group.
- Collaborate with local youth councils, environmental groups, and other similar organizations to consolidate our efforts.

Remember that the power of the people is stronger than the people in power.



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### 5. Use FOI to Get the Facts:

The Freedom of Information (FOI) law lets you request documents from government offices.

### **How To File a Request**

- Go to www.foi.gov.ph
- Create an account
- Request project documents like:
  - Budget plans
  - Contractor names
  - Completion reports
- Wait for a response (usually within 15 working days)

Just ask if you'd like sample request templates included in this kit!





Corruption won't thrive when citizens actively choose and support leaders dedicated to transparent and accountable leadership.

### **Action Steps:**

- Research candidates' track records on transparency
- Attend local debates and ask tough questions
- Encourage others to register, vote, and stay involved

We need to act now because change starts long before election day.



## 7. Watch and Document:

Your smartphone can be a powerful accountability tool.

### Take note of:

- Incomplete or delayed flood projects
- Substandard work (e.g. quick erosion, shallow canals)
- Project billboards that don't match actual work

### Then share with:

- Community groups or a local watchdog group
- Media tip lines or to your local media outlet
- Commission of Audit
- The Ombudsman



### Key Hotlines & Contacts

Agency	Purpose / What to Use It Fo	Hotline / Contact	Email / Other Contact
DPWH (Department of Public Works & Highways)	For reporting corruption, anomalies, poor flood control work, fraud, or unethical behavior of DPWH personnel.	Hotline 165-02 (24/7 DPWH feedback / complaints) Department of Public Works and Highways+2 Rappler+2 Also call (02) 5304-3370 or (02) 5304-3280 (Stakeholders Relations Service) Department of Public Works and Highways+2Department of Public Works and Highways+2	citizens_feedback@d pwh.gov.ph Department of Public Works and Highways+1 For central officials: e.g. Secretary Manuel M. Bonoan – bonoan.manuel@dp wh.gov.ph Department of Public Works and Highways
Ombudsman	To report government corruption, misuse of public funds, graft, public officials' wrongdoing	(02) 9262-OMB (9262-662) Scrib- d+2Scribd+2	pab@ombudsman .gov.ph Scribd+2Scribd+2
8888 Citizens' Complaint	For any government agency, acts of red tape, corruption,	Dial <b>8888</b> any landline or mobile; or use their SMS / web	IKULONG AT

Center

bureaucratic inefficiency. It's like a general complaint line you can use if direct channels aren't responding.

use their SMS / web portal. 8888 Citizens' Complaint Hotline

